



Genzyme Corporation

500 Kendall Street
Cambridge, MA 02142
Tel 617-252-7500

November 24, 2009

{Name}
{House #} {Address1}
{Address2}
{City}, {State} {Zip}

RE: Important Update Regarding Supply of Cerezyme® (imiglucerase for injection)

Dear {Prefix} {Mailing Contact Name},

Genzyme will begin shipping newly produced Cerezyme this week. The initial shipments will provide uninterrupted treatment for the most vulnerable patients who are currently receiving Cerezyme. This group includes children ≤18 years old, patients with type 2 or type 3 disease, and adults who are receiving treatment through the Cerezyme Emergency Access Program.

On **December 28, 2009**, Genzyme expects to begin shipping Cerezyme to patients who have had a treatment interruption. Physicians may begin placing orders now. Genzyme will fulfill orders one infusion at a time for each patient (dose equal to the last dose prior to June 2009). Infusions should be scheduled no earlier than **December 30, 2009** to account for shipping time. Please note that short delays in fulfillment may occur in the first three months of 2010.

The Cerezyme Emergency Access Program (CEAP) will remain open for new (treatment-naïve) patients who meet the CEAP criteria. Genzyme will notify the Gaucher community when the Cerezyme supply becomes adequate for other new patients to begin treatment.

The Cerezyme Stakeholders Working Group has developed new recommendations for patients who wish to return to treatment with Cerezyme. These recommendations have been shared with your doctor. As with all decisions related to your healthcare, it is important to speak with your doctor to determine the best course of action for you.

In preparation for your return to treatment with Cerezyme, please find enclosed a worksheet to help you identify any changes in personal information, including insurance coverage that may have occurred in the past few months. Capturing this information may help assure a seamless return to treatment. Once you have completed the worksheet we can review it together at your request. You can also use this working sheet as a tool when speaking to your doctor.

As your Genzyme Case Manager, I can help to:

- Re-verify your insurance benefits prior to restarting Cerezyme, especially if your insurance coverage has changed since your last infusion
- Confirm your benefits if your insurance will be changing in January 2010
- Assist with any billing or claims issues
- Refer you to alternative funding resources such as patient assistance programs that may offer financial support for some out-of-pocket insurance expenses

We realize that the past few months have been a challenge and we look forward to working with you and your doctor to help facilitate your return to treatment with Cerezyme. If you have any questions, please do not hesitate to call or e-mail me.

Sincerely,

{Case Manager}, Genzyme Case Manager
Phone: 800-745-4447 Option 0 {CM ext}
E-mail: {CM email}

Please see accompanying full Prescribing Information